

**Call us if you do not speak or read English.**

**Amharic:** አንዳንድ ግንዛቤ ጠያቂ ማድረግ ለማድረግ ከሆነ ይጠይቁን።  
**Chinese:** 如果您不會講英語或不會閱讀英語，請打電話告訴我們。  
**French:** Appelez-nous si vous ne parlez pas ou ne savez pas lire l'anglais.  
**Korean:** 영어로 말하거나 읽는데 어려움이 있으면 전화주세요.  
**Spanish:** Llámenos si no habla ni lee inglés.  
**Vietnamese:** Hãy gọi chúng tôi nếu quý vị không nói hoặc đọc tiếng Anh.

## Health Plan Comparison Chart

Name of Plan	Amerigroup DC 609 H Street NE, Suite 200 Washington, DC 20002 <a href="http://www.myamerigroup.com/DC">www.myamerigroup.com/DC</a>	AmeriHealth Caritas DC 1250 Maryland Avenue SW, Suite 500 Washington, DC 20024 <a href="http://www.amerhealthcaritasdc.com">www.amerhealthcaritasdc.com</a>	CareFirst CHPDC 1100 New Jersey Avenue SE, Suite 840 Washington, DC 20003 <a href="http://www.trustedhp.com">www.trustedhp.com</a>
<b>For More Information</b>	<p><b>Member Services:</b> (800) 600-4441 (TTY 711)</p> <ul style="list-style-type: none"> <li>8:00a.m. - 5:30p.m. Monday-Friday</li> <li>TTY/TDD for Hearing Impaired: 711</li> </ul> <p><b>Nurse Response Line:</b> (800) 600-4441</p> <ul style="list-style-type: none"> <li>24/7 Nurse Coverage by Phone</li> </ul>	<p><b>Member Services:</b> (202) 408-4720 or (800) 408-7511</p> <ul style="list-style-type: none"> <li>24/7 by Phone</li> <li>Office 9:00 a.m. - 5:00 p.m. Monday-Friday</li> <li>TTY/TDD for Hearing Impaired: (202) 216-9885 or (800) 570-1190</li> </ul> <p><b>Nurse Response Line:</b> (877) 759-6279</p> <ul style="list-style-type: none"> <li>24/7 Nurse Coverage by Phone</li> <li>TTY/TDD for Hearing Impaired: (202) 216-9885 or (800) 570-1190</li> </ul>	<p><b>Member Services:</b> (202) 821-1100 or (855) 326-4831</p> <ul style="list-style-type: none"> <li>8:00a.m. - 5:30p.m. Monday-Friday</li> <li>TTY/TDD for Hearing Impaired: 711</li> </ul> <p><b>Nurse Response Line:</b> (855) 326-4831</p> <ul style="list-style-type: none"> <li>24/7 Nurse Coverage by Phone</li> </ul>
<b>Transportation Services</b>	<ul style="list-style-type: none"> <li>Door-to-door Transportation</li> <li>Transportation for escalated and complex situations</li> <li>Metro SmarTrip® Cards</li> <li>Wheelchair/Stretcher transportation when medically necessary</li> </ul>	<ul style="list-style-type: none"> <li>Door-to-door Transportation</li> <li>Transportation for escalated and complex situations</li> <li>Metro SmarTrip® Cards</li> <li>Wheelchair/Stretcher transportation when medically necessary</li> </ul>	<ul style="list-style-type: none"> <li>Door-to-door Transportation</li> <li>Transportation for escalated and complex situations</li> <li>Metro SmarTrip® Cards</li> <li>Wheelchair/Stretcher transportation when medically necessary</li> </ul>
<b>Dental, Oral Surgery and Vision Services</b>	<p><b>Children, Adolescents &amp; Young Adults:</b></p> <ul style="list-style-type: none"> <li><b>General Dental Services</b> <ul style="list-style-type: none"> <li>Dental exam, routine cleaning and fluoride treatment (every 6 months)</li> <li>Surgical services, extractions, and fillings</li> <li>X-Rays</li> <li>Sealants</li> <li>Emergency services</li> </ul> </li> <li><b>Orthodontic Services</b> <ul style="list-style-type: none"> <li>Braces for members under 21, as medically necessary</li> </ul> </li> <li><b>Vision Services</b> <ul style="list-style-type: none"> <li>Eye exam once a year and one pair of eyeglasses every 2 years</li> </ul> </li> </ul> <p><b>Adults:</b></p> <ul style="list-style-type: none"> <li><b>General Dental Services</b> <ul style="list-style-type: none"> <li>Dental exams, routine cleaning and fluoride treatment (every 6 months)</li> <li>Surgical services and extractions, and fillings</li> <li>X-rays</li> <li>Dentures (full or partial)</li> <li>Denture repairs</li> <li>Root Canal Treatment and Crowns</li> <li>Periodontal scaling and root planning (gum treatment)</li> <li>Implants</li> <li>Emergency Services</li> </ul> </li> <li><b>Vision Services</b> <ul style="list-style-type: none"> <li>Eye exam once a year and one (1) pair of eyeglasses every 2 years</li> </ul> </li> </ul>	<p><b>Children, Adolescents &amp; Young Adults:</b></p> <ul style="list-style-type: none"> <li><b>General Dental Services</b> <ul style="list-style-type: none"> <li>Dental exam, routine cleaning and fluoride treatment (every 6 months)</li> <li>Surgical services, extractions, and fillings</li> <li>X-Rays</li> <li>Sealants</li> <li>Emergency services</li> </ul> </li> <li><b>Orthodontic Services</b> <ul style="list-style-type: none"> <li>Braces for members under 21, as medically necessary</li> </ul> </li> <li><b>Vision Services</b> <ul style="list-style-type: none"> <li>Eye exam once a year and one pair of eyeglasses every 2 years</li> </ul> </li> </ul> <p><b>Adults:</b></p> <ul style="list-style-type: none"> <li><b>General Dental Services</b> <ul style="list-style-type: none"> <li>Dental exams, routine cleaning and fluoride treatment (every 6 months)</li> <li>Surgical services and extractions, and fillings</li> <li>X-rays</li> <li>Dentures (full or partial)</li> <li>Denture repairs</li> <li>Root Canal Treatment and Crowns</li> <li>Periodontal scaling and root planning (gum treatment)</li> <li>Implants</li> <li>Emergency Services</li> </ul> </li> <li><b>Vision Services</b> <ul style="list-style-type: none"> <li>Eye exam once a year and one (1) pair of eyeglasses every 2 years</li> </ul> </li> </ul>	<p><b>Children, Adolescents &amp; Young Adults:</b></p> <ul style="list-style-type: none"> <li><b>General Dental Services</b> <ul style="list-style-type: none"> <li>Dental exam, routine cleaning and fluoride treatment (every 6 months)</li> <li>Surgical services, extractions, and fillings</li> <li>X-Rays</li> <li>Sealants</li> <li>Emergency services</li> </ul> </li> <li><b>Orthodontic Services</b> <ul style="list-style-type: none"> <li>Braces for members under 21, as medically necessary</li> </ul> </li> <li><b>Vision Services</b> <ul style="list-style-type: none"> <li>Eye exam once a year and one pair of eyeglasses every 2 years</li> </ul> </li> </ul> <p><b>Adults:</b></p> <ul style="list-style-type: none"> <li><b>General Dental Services</b> <ul style="list-style-type: none"> <li>Dental exams, routine cleaning and fluoride treatment (every 6 months)</li> <li>Surgical services and extractions, and fillings</li> <li>X-rays</li> <li>Dentures (full or partial)</li> <li>Denture repairs</li> <li>Root Canal Treatment and Crowns</li> <li>Periodontal scaling and root planning (gum treatment)</li> <li>Implants</li> <li>Emergency Services</li> </ul> </li> <li><b>Vision Services</b> <ul style="list-style-type: none"> <li>Eye exam once a year and one (1) pair of eyeglasses every 2 years</li> </ul> </li> </ul>
<b>Health Education and Special Programs</b>	<ul style="list-style-type: none"> <li><b>In-Person Customer Service</b> <ul style="list-style-type: none"> <li>Benefit Assistance</li> <li>Recertification Assistance</li> </ul> </li> <li><b>Fitness Classes</b> <ul style="list-style-type: none"> <li>Weight Watchers Vouchers for Eligible Enrollees</li> </ul> </li> <li><b>New Member Orientation</b></li> <li><b>Interpretation and Translation Services</b></li> <li><b>Member Advisory Committee</b></li> <li><b>Care Coordination and Disease Management Services</b></li> <li><b>Perinatal and Newborn Programs</b> <ul style="list-style-type: none"> <li>Taking Care of Baby and Me® Program</li> </ul> </li> <li><b>Health Check Well-Child Program</b></li> </ul>	<ul style="list-style-type: none"> <li><b>Member Wellness Center</b> 2027 Martin Luther King Jr. Avenue, SE</li> <li><b>Fitness Classes and Healthy Cooking Classes</b> <ul style="list-style-type: none"> <li>Weight Watchers Nutrition and Weight Loss Program and Classes</li> <li>Water Aerobics Classes</li> <li>Personalized Nutrition Counseling Services by Certified Dietician Nutritionists</li> </ul> </li> <li><b>Individual Health and Wellness Coaching</b></li> <li><b>In-Person Customer Service</b> <ul style="list-style-type: none"> <li>Benefit Assistance</li> <li>Recertification Assistance</li> </ul> </li> <li><b>New Member Orientation</b></li> <li><b>Interpretation and Translation Services</b></li> <li><b>Member Advisory Committee</b></li> <li><b>Care Coordination and Disease Management Services</b> <ul style="list-style-type: none"> <li>Diabetic and High Blood Pressure Wellness Circles (Multi-Session Educational Workshops each Spring and Fall)</li> </ul> </li> <li><b>Online Health and Wellness Video Library</b> (videos, tools, guides, etc.)</li> <li><b>Perinatal and Newborn Programs</b></li> <li><b>Health Check Well-Child Program</b></li> <li><b>Incentives for staying healthy (I Am Healthy Rewards)</b></li> </ul>	<ul style="list-style-type: none"> <li><b>Health and Wellness Outreach Center</b> 3732 Minnesota Ave, N.E</li> <li><b>Fitness Classes and Healthy Cooking Classes</b> <ul style="list-style-type: none"> <li>Weight control and nutritional counseling (children and adults)</li> </ul> </li> <li><b>In-Person Customer Service</b> <ul style="list-style-type: none"> <li>Benefit Assistance</li> <li>Recertification Assistance</li> </ul> </li> <li><b>New Member Orientation</b></li> <li><b>Interpretation and Translation Services</b></li> <li><b>Member Advisory Committee</b></li> <li><b>Care Coordination and Disease Management Services</b></li> <li><b>Perinatal and Newborn Programs</b></li> <li><b>Health Check Well-Child Program</b></li> <li><b>Incentive Programs</b></li> </ul>

**Call us if you do not speak or read English.**

**Amharic:** ከእንደዚህ ጋር ግንኙን ማንበብ የማይችሉ ከሆን ይደውሉን።

**Chinese:** 如果您不會講英語或不會閱讀英語，請打電話告訴我們。

**French:** Appelez-nous si vous ne parlez pas ou ne savez pas lire l'anglais.

**Korean:** 영어로 말하거나 읽는데 어려움이 있으면 전화하십시오.

**Spanish:** Llámenos si no habla ni lee inglés.

**Vietnamese:** Hãy gọi chúng tôi nếu quý vị không nói hoặc đọc tiếng Anh.

## Health Plan Comparison Chart

Name of Plan	Amerigroup DC 609 H Street NE, Suite 200 Washington, DC 20002 <a href="http://www.myamerigroup.com/DC">www.myamerigroup.com/DC</a>	AmeriHealth Caritas DC 1250 Maryland Avenue SW, Suite 500 Washington, DC 20024 <a href="http://www.amerhealthdc.com">www.amerhealthdc.com</a>	CareFirst CHPDC 1100 New Jersey Avenue SE, Suite 840 Washington, DC 20003 <a href="http://www.trustedhp.com">www.trustedhp.com</a>
Extra Benefits and Services	<ul style="list-style-type: none"> <li>Free Cell Phone Program</li> <li>GED test vouchers</li> <li>Kurbo Health</li> <li>Smartphone App</li> <li>Live Health Online/Video chat with Doctors, day or night</li> <li>MyStrength App (mental health and well-being)</li> <li>\$15 in over-the-counter medicines every three months</li> <li>Amerigroup community resource link-search for free and low-cost community services by ZIP code</li> <li>Non-medical community transportation</li> </ul>	<ul style="list-style-type: none"> <li>No referrals required for specialist visits</li> <li>Free membership to Capital Bikeshare</li> <li>Post Discharge Home Meal Delivery Program (for designated conditions)</li> <li>Prescription drug delivery services</li> <li>2-way Texting with Nurse Care Managers and Community Health Workers</li> <li>Violence Prevention and Support Services</li> <li>Telemedicine (provider visits over secure Internet connections)</li> <li>Smartphone App</li> <li>Free Lifeline Phone (with included minutes and texts)</li> <li>Interactive Website</li> <li>Member assistance with housing, food banks, education and job training</li> </ul>	<ul style="list-style-type: none"> <li>Safelink Program: Free Phones</li> <li>Telehealth Programs: Telemedicine to Home, Telecare for Diabetes Wellsource: Self Health Management Tool</li> <li>Smartphone App</li> </ul>